



OMNILOG

CONNECTING ONE WORLD

1. Introduction

This Privacy Policy explains how Trukker Group ("we", "us", or "our") collects, uses, and shares your personal and non-personal information when you use our services, website, mobile app, and any other services we offer (collectively, the "Services"). By using our Services, you agree to the terms of this Privacy Policy.

2. Personal Data

Types of personal data collected:

- **User Information:** Names, email addresses, phone numbers, addresses, company information (registration details, address, governance structure), financial information (for payment processing)
- **Transporter Information:** Names, contact information, licenses, vehicle information, insurance details
- **Shipper Information:** Names, contact information, shipment details, cargo information
- **User Activity:** Location data, device information, browsing history, usage data, interactions with our platform and services

Methods of collection:

- Forms during registration, quote requests, and service interactions
- User interactions with our website and app
- Automatic collection through cookies and other tracking technologies
- Direct submission from users and third parties (e.g., shippers, transporters)

**Purposes of use:**

- To provide and fulfill land freight and transportation brokerage services
- To manage contracts and provide support to users
- To verify the identity and qualifications of transporters
- To facilitate communication between shippers and transporters
- To improve the functionality and security of our platform and services
- To personalize your experience and provide relevant recommendations
- To send marketing and promotional communications with your consent
- To comply with legal and regulatory requirements

Legal basis for processing:

- Contractual necessity to fulfill service requests
- Your consent for marketing and personalized experiences
- Legitimate interests to improve our services and comply with industry standards

Storage and security:

Your data is stored securely using industry-standard encryption and access controls. We retain your data for as long as necessary to provide our services, comply with legal requirements, and resolve disputes.

3. Non-Personal Data**Types of non-personal data collected:**

- Device information: Operating system, browser type, IP address, etc.
- Browsing history: Pages visited, links clicked, etc.
- Usage data: How you use our website and app
- Location data (anonymized when not required for service fulfillment)

Methods of collection:

- Cookies and other tracking technologies
- Server logs

Purposes of use:

- To monitor website traffic and usage patterns
- To troubleshoot technical issues
- To improve the functionality and performance of our website and app
- To understand user behavior and preferences



4. Data Sharing

We may share your personal data with the following third parties:

- Service providers: Companies that help us provide our services (e.g., payment processors, cloud storage providers, background check services)
- Government agencies: When required by law or for regulatory compliance
- Legal requirements: To comply with court orders or subpoenas
- Transporters and shippers: To facilitate communication and service fulfillment

We will only share your data with third parties who have agreed to protect your privacy and comply with relevant data protection laws.

5. User Rights

You have the following rights regarding your personal data:

- **Access:** You can request a copy of your personal data.
- **Correction:** You can request that we correct any inaccurate or incomplete data.
- **Deletion:** You can request that we delete your data.
- **Objection:** You can object to the processing of your data for certain purposes.
- **Restriction:** You can request that we restrict the processing of your data.

You can exercise these rights by contacting us at [Contact Information].

6. Security

We take steps to protect your data from unauthorized access, use, disclosure, alteration, or destruction. However, no website or app is completely secure. We cannot guarantee the security of your data. You are responsible for maintaining the confidentiality of your account and password.

7. International Data Transfers

Your data may be transferred to and processed in countries other than your own, where data protection laws may differ from those in your country. By using our Services, you consent to the transfer and processing of your data in accordance with this Privacy Policy.

8. Children's Privacy

Our Services are not directed to children under the age of 13. We do not knowingly collect personal data from children under 13. If you are a parent or guardian and believe your child has provided us with personal data, please contact us at contact@omnilog.ai.



9. Contact Information

If you have any questions about this Privacy Policy, please contact us at contact@omnilog.ai.

10. Governing Law

This Privacy Policy and your use of our Services shall be governed by and construed in accordance with the laws of UAE. You agree that any legal action or proceeding arising out of or relating to this Privacy Policy or your use of the Services shall be brought exclusively in the courts of UAE, and you consent to the personal jurisdiction and venue of such courts.